



Fiery VUE FAQ

What versions of Microsoft Office are supported?

Fiery® VUE works with Microsoft Office 2003 and 2007 versions of PowerPoint, Word and Excel.

What are the minimum system requirements for Fiery VUE?

For best possible experience, we recommend using Windows XP or Windows Vista with Microsoft Office 2003 or 2007. For additional Hardware requirements please refer to the System Requirements document on the Fiery VUE website.

Can I use Fiery VUE in PC and Mac environments?

Fiery VUE is currently only supported on Windows XP and Vista. Though it is possible that it may work using a Windows emulated environment such as Parallels Desktop for Mac, but we do not currently support it.

How do I get Fiery VUE software updates?

Once you download Fiery VUE on your system, you will receive regular software updates. The application will regularly check for updates to make sure you can take full advantage of the latest functionalities available in Fiery VUE. Users can also manually check for updates by simply going to the Fiery VUE Help and clicking on Check for Updates. If you would like to manually check, simply open Fiery VUE and from the **Help** menu, click on **Check For Updates**.

Do I have to launch Fiery VUE from within Microsoft or can I launch it as a standalone application?

Fiery VUE can be launched as a standalone application from within Microsoft Office. To run Fiery VUE standalone, simply go to Start->Programs->Fiery VUE.

Can I use the same command as in MS Office and click File – New <CTRL+N> to start a new document in Fiery VUE?

Fiery VUE has been designed to work with existing files. The software allows users to create combinations of their existing files to create impactful, professional materials. By clicking on **File – New <CTRL+N>** in Fiery VUE, you will open a new workspace to import new files.



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Do I need to open all files on my desktop first before working in Fiery VUE?

Fiery VUE's intuitive interface has been designed to allow users to import their desired files directly into the application. There is no need to open all files in advance of launching Fiery VUE.

Will my source file(s) be modified in Fiery VUE?

Fiery VUE is an application that allows you to consolidate multiple files into one place and create a workspace for you to review and print various layouts. In order to keep the integrity of the source files, the author is required to make the necessary edits to the source files in MS Office first.

How does Fiery VUE handle password protected files?

Fiery VUE supports password protected Office documents. When you are in the Fiery VUE application, if you add a password protected Office document, Microsoft Office will ask you for the password before it is brought into Fiery VUE.

Secure PDF documents are not supported at this time.

Can you save unfinished projects to be worked on later?

Yes. Unfinished projects can be saved and worked on later. This is one of the powerful capabilities of Fiery VUE that enable work groups to collaborate and create documents as they progress through various milestones of a project.

Can you use mixed paper sizes?

This feature is planned for a future release of Fiery VUE.

What are Green Books?

Green books are automatic layout templates that are included in the Fiery VUE application. The four easy-to-use, pre-formatted templates enable you to create and design professional-looking pamphlets in just a few mouse clicks.

Why would one use Green Books?

By using Green Books, you can reduce your paper usage by up to 85% from printing out a standard PowerPoint slide presentation and recognize cost savings by eliminating unnecessary print-outs.



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Can I insert tabs in Fiery VUE or do I have to include the tabs in my source file?

You will be able to insert tabs in Fiery VUE by clicking on Insert -> tab. You can also manipulate the tabs in a Fiery VUE session the same way you would move the other pages.

What printers is Fiery VUE compatible with?

Fiery VUE is currently configured to work with certified Fiery driven printers. With the 1.0 release, we have “certified” a number of printers that we will support. Fiery VUE is not able to connect to “uncertified” printers. You can find the list of certified printers at <http://www.efi.com/fieryvue/certifiedprinters>

Why did some options on the Tools panel disappear when I switched printers?

Once a user chooses a Fiery Network Printer as the desired default printer, Fiery VUE will only show those options that are supported on that printer. So, if you were in demo mode and saw Booklet, Staple and Punch options and then connected to a printer that only had a stapler connected to it, the Booklet and Punch options would be hidden.

Can I only print in color or in black & white?

In Fiery VUE, you can print in color or black & white. In addition, you can also select pages within your document that you would like to have printed in either color or black & white. Fiery VUE allows you to treat each part of your assembled document individually.

Can I print my file if I am not connected to a Fiery-driven printer?

If you have not connected to a printer yet in Fiery VUE, you are in “Demo Mode” and will not be able to print. Anyone can use Fiery VUE in demo mode online or offline. If the desktop client is attached to a Fiery-driven printer, users will enjoy the full functionality of Fiery VUE. For non-Fiery printers, users can still evaluate the full capabilities of the application (except printing) in demo mode and modify or save finished PDF files.

Why won't Fiery VUE open the PDF file I exported from the Fiery VUE application?

Once a file has been exported into a secure PDF file, it cannot be modified – this will maintain the integrity of the final document that was created with the desired layout.